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**Indian Institute of Banking & Finance**

**9<sup>th</sup> Bank H R Conference, 2008**  
Kuala Lumpur

**Supported By**



**Dates:**

**29 February,  
1 March and  
2 March 2008**

**Venue:**

**ICLIF Learning Centre  
Level 23, Main Block  
Dataran Kewangan Darul Takaful  
No.4, Jalan Sultan Sulaiman, 50000 Kuala Lumpur**

## About the Conference

The Institute has been holding the annual Bank Educationists' Conference. This annual conference is organised by IIBF to reach out to the HR personnel of various banks, to seek their inputs on the contemporary developments in the banking sector in the span of a year. The objective is to provide a platform for all HR personnel of banks to interact with each other as well as experts in the banking sector in order to provide a road map for the next one year based on learning gained from the previous year. The themes chosen are topical and of current interest to banks, especially the HR function. Last year the Conference was held in Mumbai during 19-20 January, 2007 and the theme for the conference was 'Enhancing Performance'. The Conference was attended by more than 80 participants from various banks. We are rechristening this as the annual Bank Human Resources Conference from this year.

## Current year's conference

In the current year we propose to hold a seminar on '**Building Human Capital for Meeting Emerging Challenges**'. This is a key issue topmost in the minds of Indian bankers especially in the Human Resources department as the banks ready themselves to meet the challenges that they will have to face when banking sector opens from 2009 onwards. The experience of Indian banks in meeting the challenges of liberalisation and globalisation has been very encouraging. Will the Indian banks be able to meet the challenges of post 2009 with equal fervour? What can Indian banks learn from the experience of other emerging economies? What are the ways in which the HR departments in banks preparing or will be preparing themselves to meet these challenges? We intend to examine some of these questions in our forthcoming conference.

## Theme of the Conference:

The theme of this year's conference will be

**Building Human Capital for Meeting Emerging Challenges**

## **The Delegates will discuss-**

- What are the emerging challenges for banks in developing countries, particularly Asia? What is the role of the human resources development in preparing the banks for meeting the challenges?
- How is the HR preparing towards emulating global best practices in Indian banks?
- What are the experiences from emerging economies that India can learn from?
- Is there a need for re-designation of personnel in keeping with the emerging challenges?
- What will be the education/training requirements of the banks in the days preceding 2009?
- What are the challenges of working in a multi culture environments?
- What are the strategies for unleashing human capital?
- Is there a need for customised approach- treating each employee as an individual- in banks?
- How to strike work-life balance in the lives of employees?

The conference is being organised to discuss the above and related questions.

## Programme Structure

### 9<sup>th</sup> BANK H R CONFERENCE

**Theme: Building Human Capital for Meeting Emerging Challenges**  
**29 February to 2 March 2008**

**Tentative Programme**

**Venue: ICLIF, Malaysia**

**29/02/08**

2 p. m. to 3 pm  <b>Session I: 3.00- 4 PM</b> <b>Building human capital: Issues and options</b>	Welcome & Introduction of Theme of the conference <b>Shri R. Bhaskaran</b> , CEO, Indian Institute of Banking & Finance, Mumbai. <b>Inauguration :</b> <b>Tan Sri Dato' Sri Dr. Zeti Akhtar Aziz</b> Governor , Bank Negara Malaysia ----- <b>Keynote address:</b> <b>Dr. A.K. Khandelwal</b> , President – Indian Institute of Banking & Finance & Chairman & Managing Director, Bank of Baroda
4 p.m. to 5.30 p.m. <b>Session II</b> Role of Technology in banking education and Trends in E learning	<ol style="list-style-type: none"><li>1. <b>Ms. Swarna Srinivas</b>, Director, KESDEE.</li><li>2. <b>Mr. Madan Padaki</b>, CEO, Merit Trac Services Pvt.Ltd.</li></ol>
5.30 p.m. to 6.30 p.m. <b>Session III</b> Strategies for attracting/retaining professionals	<ol style="list-style-type: none"><li>1. <b>Ms. Mandeep Maitra</b>, Country Head - Human Resource, HDFC Bank Ltd.</li><li>2. <b>Mr. Mohd Adhari Belal Din</b> Managing Consultant, Hay Group</li><li>3. <b>Mr. Arvind Singh</b>, CEO, Quest OntheFrontier Pte Ltd.,Singapore</li></ol>

### **Day Two (1.3.2008)**

9.30 a. m. to 11 a. m. <b>Session IV:</b> Building human capital: experiences from Emerging Market Economies	<ol style="list-style-type: none"><li>1.<b>Dr.C S Venkata Ratnam</b>, Director, International Management Institute, New Delhi</li><li>2. <b>Mr. Puan Siti Zubaidah Haron</b>, General Manager, Human Capital, Malaysia Deposit Insurance Corporation</li><li>3.<b>Ms. Ranjini S Goonatileke</b>, Director General, Institute of Bankers, Sri Lanka.</li></ol>
11.00 a. m. to 11.15 a.m.	<b>Tea/Coffee Break</b>
11.15 a. m. to 12.45 p.m. <b>Session V</b> Strategies for Unleashing human capital in Indian banks: <b>Panel Discussion</b>	<ol style="list-style-type: none"><li>1 <b>Prof. Y.K Bhushan</b>, Governing Council Member, IIBF &amp; Senior Advisor, ICFAI Business School, Mumbai.</li><li>2. <b>Dr. Rozali Bin Mohamed Ali</b>, Chairman of JCY International Berhad &amp;Board Member, ICLIF</li><li>3. <b>Mr. David J.S. Winfield</b>, Executive Director &amp; CEO, ICLIF, Kuala Lumpur</li></ol>
12.45 onwards-Valediction	<b>Prof. Y.K Bhushan</b> , Governing Council Member, IIBF & Senior Advisor, ICFAI Business School, Mumbai. <b>Vote of thanks</b>

**Lunch**